

Privacy & Cookies

How we use your information

When someone visits www.petroc.ac.uk we collect standard internet log information and details of visitor behaviour patterns. We do this to find out things such as the number of visitors to the various parts of the site. We collect this information in a way which does not identify anyone.

If we do want to collect personally identifiable information through our website, we will be up front about this. We will make it clear when we collect personal information and will explain what we intend to do with it.

How we use Cookies

Cookies are small text files that are placed on your computer by websites that you visit. They are widely used in order to make websites work, or work more efficiently, as well as to provide information to the owners of the site.

Petroc_tkt – This cookie is used as an essential part of the secure login process to the My Petroc and OnCampus parts of the website. This cookie is deleted when you close your browser.

Remembered_username – This cookie is used to remember your username when you log into My Petroc. By ticking the box to remember your username, you are giving consent for the cookie to be used. This cookie expires after 30 days.

Petroc_session_id PHPSESSID – These cookies are essential for interactive parts of the website to operate, such as the online course search, applications and enrolments, and the shopping basket for payments. These cookies are deleted when you close your browser.

_utma/_utmb/_utmc/_utmz – Google Analytics: These cookies are used to collect information about how visitors use our site. We use the information to compile reports and to help us improve the site. The cookies collect information in an anonymous form, including the number of visitors to the site, where visitors have come to the site from and the pages they visited.

civicAllowCookies/civicShowCookieIcon – Cookie Control: When you click “I’m happy with this...” on the Cookie Control user interface, a cookie is set in order to remember your preference. These cookies are set only after the user has given consent to us to use cookies. Consent can be later removed by removing the cookies using the browser settings.

Live Chat

We use Zopim to manage our Live Chat facility. They use two types of cookies:

_zclid – To store the Zopim Live Chat ID used to identify a device across visits, and also across a single chat session.

_zprivacy – To store the user's preference to disable Live Chat and cease using cookies.

We may ask you for your name, date of birth and email address to assist us with course queries. We will never ask for payment information. By providing us with your personal information voluntarily, you agree that you are consenting to our collection of such information. You also agree that you are the owner of such personal information.

Most web browsers allow some control of most cookies through the browser settings. To find out more about cookies, including how to see what cookies have been set and how to manage and delete them, visit www.allaboutcookies.org.

To opt out of being tracked by Google Analytics across all websites visit <http://tools.google.com/dlpage/gaoptout>.