

Petroc provides a wide range of programmes for professionals in the IT and digital sector. Whether you are looking to support your staff to achieve the next level of qualification in their professional field, or want to support staff with personal development, we have an extensive range of courses to choose from. Courses range from short one or two day refresher courses, to part-time certified programmes and apprenticeships.

PART-TIME PROFESSIONAL (	QUALIFICA	ATIONS
COURSE	LEVEL	DURATION
AAT Certificate/Diploma in Accounting	2-3-4	12 Months
Award in Assessing Competence in the Work Environment	3	9-12 Months
Award in Assessing Vocationally Related Achievement	3	12 Months
Award in the Internal Quality Assurance of Assessment Processes	4	12-15 Months
Certificate in Principles of Customer Service	2	12 Months
Certificate In Principles of Customer Service (VRQ)	3	12 Months
CIPD Certificate in Human Resource Practice Level	3	12 Months
CIPD Diploma in Human Resource Management	3-5	12 Months
CMI Diploma in Management & Leadership	3-5	12 Months
CMI Diploma in Principles of Management & Leadership	3	12 Months
Diploma in Business Administration	3	12 Months
Diploma in Electrical Installation	2-3	12 Months
NVQ Diploma in Installing Electrotechnical Systems & Equipment	3	12 Months

INDUSTRY QUALIFICATIONS				
COURSE	LEVEL	DURATION		
18th Edition	N/A	1 - 3 Day		
2377-22 PAT Testing	3	1 Day		
Award in Customer Service	2	1 Day		
Award in Emergency First Aid at Work	3	1 Day		
Award in Inspection & Testing	3	1 Week		
Bespoke ICT training trailored to your organisations needs- includ- ing Excel, Word and Powerpoint Delivered at Petroc or in your workplace - price on application				
Control of Legionella - Maintenance	1	1 Day		
Health & Safety in the Workplace	2	1 Day		

DISTANCE LEARNING				
COURSE	LEVEL	DURATION		
Awareness of mental health problems	2	16 Weeks		
Equality and diversity	2	16 Weeks		
Falls Prevention Awareness	2	16 Weeks		
Principles of Business Administration	2	16 Weeks		
Principles of Customer Services	2-3	16 Weeks		
Principles of Management	3	16 Weeks		
Principles of Team Leading	2	16 Weeks		

APPRENTICESHIPS			
COURSE	LEVEL	DURATION	
BSC in Digital Technology Solutions (Cyber Security, Analyst, Network engineer, Software engineer)	6	48 Months	
Assistant Accountant	3	12-24 Months	
Business & Administration	2-3	12-24 Months	
Creative Digital Media	3	24 Months	
Customer Service	2	12 Months	
Digital and Technology Solutions (Cyber Security Analyst) - Degree Apprenticeship	4-5	36 Months	
Digital and Technology Solutions (Cyber Security Analyst) - Degree Apprenticeship	4-5	36 Months	
Digital and Technology Solutions (Network Engineer) - Degree Apprenticeship	4-5	36 Months	
Digital and Technology Solutions (Software Engineer) - Degree Apprenticeship	4-5	36 Months	
Human Resource Support / Management	2-3	24 months	
ILM Diploma in Management (QCF) - North Devon	3	12 Months	
ILM Diploma in Team Leading (QCF) - North Devon	2	12 Months	
ILM Operations/Departmental Manager	5	24-30 Months	
Improvement Practitioner	4	18 Months	
Installation Electrician/ Maintenance Electrician	3	48 Months	
IT & Telecoms Professionals	3	12 Months	
Operations/Departmental Manager	5	24 Months	
Team Leader/Supervisor	3	18 Months	

If you cannot see the particular course or qualification you are looking for, please contact us and we will provide additional assistance. Please call **01271 852407** or email **business@petroc.ac.uk**