



LEVEL 1 INTRODUCTION TO HEALTH AND SOCIAL CARE

Understand the range of service provision and roles within health and social care (adults and children and young people), early years and childcare. Introduction to communication in health and social care. Describe skills and qualities needed to give person-centred care. Identify procedures relating to person-centred care. Explain why procedures relating to personal care must be followed.

Delivered in 2.5 days (09:00 - 17:00), 2 full days then half day mop-up if required

LEVEL 2 SAFE HANDLING OF MEDICATION

Understand medication and prescriptions. Supply, storage and disposal of medication. Understand the requirements for the safe administration of medication. Record-keeping and audit processes for medication.

Delivered once a month for 5 months (10:00 - 14:00)

LEVEL 1 INTRODUCTION TO DEMENTIA

This course covers causes and effects of dementia and the importance of a person-centred approach and relevant communication skills when working with individuals with dementia.

Delivered in a 1-day course (6 hours)

LEVEL 2 EMPLOYABILITY SKILLS

Introduction to some of the basic skills needed to work in a team. Understanding how employability can be affected by your mindset, focusing on the key qualities sought by employers. Knowing the key issues when handling data in the place of work. Why processes and procedures are needed and used in the place of work. The unit will cover how teams work, recognising your own strengths in contributing to a team and the contributions of others and understanding team goals. Understanding customer needs within different straight forward contexts.

Delivered once a week for 4 weeks (10:00 - 14:00)

LEVEL 3 EMERGENCY FIRST AID AT WORK

Understand your role as a first aider and your responsibilities to the workforce. Quickly and accurately assess an incident and prioritise your response. Identify and demonstrate how to treat an unresponsive casualty and a casualty who is choking. Demonstrate how to treat external bleeding and a range of minor injuries. Recognise a casualty who is in shock and demonstrate how you would respond to that situation.

Delivered in a 1-day course (09:00 - 17:00)



SCAN ME

Contact our team today to find out what other courses are available and how we can support you on your health and social journey.

Email HSSAP@petroc.ac.uk or call 01271 852428